**E-TENDER NOTICE**

On behalf of Secretary ICAR, Director, Central Institute for Research on Buffaloes, Hisar (Haryana) invites tenders in the prescribed tender form the eligible bidders/contractors for hiring of Various High Skilled Labour, Skilled Labour and Semi Skilled Labour. Details given below:

**Scope of work:**

<table>
<thead>
<tr>
<th>SN</th>
<th>Description of work(s)</th>
<th>EMD (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Highly skilled, at Main Campus, Hisar; manpower (like mason, plumber, carpenter, electrician (One each), Mason for petty repair of residential quarters and office building etc. Plumbing work which includes service and maintenance of water pump at tube well, taps and other fixtures in residential and office building. 2. Carpentry work which includes installing structures and fixtures such as windows, doors and moulding etc. and regular maintenance of fixtures installed. 3. Electrical work which includes installing and maintaining wiring, control and lighting systems etc.</td>
<td>180000.00</td>
</tr>
<tr>
<td>2</td>
<td>Highly skilled, at Main Campus, Hisar; manpower for office work (Ten Nos.) viz; Taking dictation and typing work on computer in English/Hindi. Operating photocopier Operating telephone/fax machine etc. and to help/assist in maintenance of records/files etc. during all working days and occasionally as &amp; when required and any other duty as assigned by Incharge/Head from time to time. To help/assist in receipt &amp; dispatch work etc. Laboratory work (One No.) viz. cleaning/washing of glassware's, assistance in preparation of bacteriological media, buffer, packing of tubes, glassware's etc. and other routine activities.</td>
<td></td>
</tr>
</tbody>
</table>
| 3  | Skilled, at Main Campus, Hisar; manpower for Guest House/Trainee Hostel  
Cook (One No. skilled) for preparation of meal for staying guests and upkeep of guest house and Trainee Hostel  
Helper/Wall (one No. skilled) for Guest House/Trainee Hostel | |
| 4  | Highly skilled, at Main Campus, Hisar; manpower for Workshop  
For driving of Tractors/Agricultural operations (3 Nos.) | |
| 5  | Unskilled at Main Campus, Hisar Manpower for Landscaping, Agricultural Farm and Animal Farm Section.  
1. For Landscaping maintaining the lawns, plants etc. (One No. Mail)  
2. For Agricultural Farm (Nine No.s) Agricultural farm operations: Channel cleaning, irrigation and other agricultural operations.  
3. For Animal Farm Section (two Nos.) for misc. farm work activities | |
6. **High Skilled workers**

AI in buffaloes, PD of inseminated buffaloes, recording of calving, ear tagging/implantation of microchips in female calves in at least two adopted villages of the institute. Follow up of female progenies for its presence, pregnancy status and calving records. Monthly test day milk recording of calved progenies till the completion of first lactation. Any other related work assigned by project investigators. The inseminators will perform the duties of AI and Milk Recording in the evening as well as in the morning at least two adopted villages of the Institute. Submission of monthly progress report (soft & hard copy) of above work in specified formats.

**Essential Qualification:**
1. Minimum 10th pass from recognised board.
2. Experience of AI in buffaloes.

Interested and eligible bidders may obtain further information from the office of Admin. Officer, ICAR - Central Institute for Research on Buffaloes, Sirsa Road, Hisar-125001 (Haryana) and inquire the bidding documents at the above address on any working day between **10.00 A.M. to 5.00 P.M.**

1. The closing and opening dates of the bidding documents will be as per schedule/detailed given as under:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Publish Date</th>
<th>Document Download</th>
<th>Bid Submission End Date</th>
<th>Technical Opening Date</th>
</tr>
</thead>
</table>

The interested firms will submit separate Technical and Financial bids through E-Tendering. An EMD of appropriate amount (shown against each column) in the form of a demand draft in favour of Director, CIRB. Hisar should reach this office by 25.10.2019 upto 2.30 P.M through SPEED POST OR BY HAND. The Bidder can also deposit EMD via NEFT/RTGS in CIRB Account in SBI A/c. No. 10440797010 IFSC SBIN0005700.

2. **The rates should be quoted consolidate item wise on monthly basis not for one person.**

3. If EMD received late, Firm bid will be treated as cancelled/ rejected.
4. The tenderer should not have been blacklisted from any government department/undertaking. An undertaking to this effect should be enclosed with the technical bid.
5. In the event of any of the above date being declared as a holiday/closed day for the purchaser, the bids will be sold/ received/ opened on the next working day at the scheduled time.
6. Rate should be quoted in INR.
7. For any quarry related to the work please contact Administrative Officer of this Institute before bid submission.
8. Income Tax Return of last three years should be attached with the tender document.
9. Director, CIRB, Hisar reserves the right to accept/reject any or all the tenders without assigning any reason.

(Ravinder)
Administrative Officer
01662-281611 (O)
TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: ____________________________

Name of Tender / Work: ____________________________

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents including all documents like annexure(s), schedule(s), etc., which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)
<table>
<thead>
<tr>
<th>S. No.</th>
<th>Name of the Deptt./Organization &amp; Name of contact person with Phone No.</th>
<th>Period</th>
<th>No. of Staff deployed</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>From</td>
<td>To</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(Authorized Signatory)
<table>
<thead>
<tr>
<th>Vendor Name</th>
<th>Vendor Type</th>
<th>Address with Mobile No.</th>
<th>PAN No. (Mandatory in case TDS is deducted)</th>
<th>GST REGN. No.</th>
<th>Name of Bank &amp; Branch Name and address of Bank Branch</th>
<th>Bank Account No.</th>
<th>BIC (IFSC Code No.)</th>
<th>e-mail address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

We agree to supply/provide the above goods/services. We confirm that the same will meet the description, the specification & other technical details as required in the tender enquiry.

We also confirm that we agree to all other terms & conditions of your tender enquiry.

We have furnished all the information, as required in the tender enquiry and attached the relevant documents. (In case tenderer desired to put some additional/ modified stipulations, terms & conditions etc. the same may be clearly indicated).

We also confirm that our offer will remain valid for acceptance for 90 days after the date of opening of tenders.

(Signature, name and address of the authorized executive of the tendering firm)

For and on behalf of __________________________

(Name and address of the tendering firm) __________________________

(Seal of the tendering firm) Website Address: __________________________;

E-Mail address __________________________

Date: __________________________

Place: __________________________
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SCHEDULE TO TENDERS.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1. Name of the Firm/Agency</strong></td>
<td></td>
</tr>
</tbody>
</table>
| **2. Full address with Post Box No.**  
And Telephone No. if any |   |
| **3. Constitution of the Firm**  
Agency (Attach copy)  
Indian Companies Act, 1956  
Indian Partnership Act, 1932  
(Please give names of partners)  
Any other Act, if not, the owners |   |
| **4. For Partnership firms whether**  
registered under the Indian  
Partnership Act, 1932, please  
state further whether by the  
partnership agreement to arbitration  
has been conferred on the partner  
who has signed the Tender.  
i) If answer to the above is in negative  
whether there is any general power  
of attorney executed by all the  
partners of the firm authorizing the  
partner who has signed the Tenders  
to refer disputes condemning business  
of the partnership to arbitration.  
ii) If the answer to above is in point one  
and two the affirmative please furnish  
a copy of either the partnership  
agreement or the general power of  
attorney as the case may be. The copy  
should be attested by a Notary Public  
or its execution would be admitted by  
affidavit on a properly stamped paper  
by all partner |   |
| **5. Name and Full Address of your Banker's** |   |
| **6. Your Permanent Income Tax No./Circle/Ward** |   |
| **7. Any other relevant information** |   |
| **8. Earnest Money Deposited:**  
Part-II  
Yes/No |   |
| **9. Name and Address of the firm's representative**  
and whether the firm would be representing at  
the opening of the Tenders |   |
| **10. Name of the Permanent Representative to be**  
visiting CIRB, Hisar regarding |   |

Date:  
Place:  
Authorized Signatory

Please add supplementary pages to be numbered wherever needed by the Tenders' quotations.
For any farm operation, contractor will be informed at least 12 hours earlier.

Non performance of any operation may result into heavy fine which will be assessed by duly constituted committee by the competent authority and the damage cost may exceed the cost of work contract

Institute will not be responsible for unwanted incidence.

**TERMS & CONDITIONS:**

1. The supporting/allied services staff should follow strict attendance and alternative arrangements are to be made by the agency whenever anyone of staff/supervisor is to go on leave under intimation to this office.

2. Changing of Staff should be intimated to Director/Administrative Officer.

3. The Director, CIRB, Hisar reserves the right to reject any or all quotations in whole or in part without assigning any reason therefore. The decision of Director, CIRB, Hisar shall be final and binding on the Contractor/Agency in respect of clause covered under the contract.

4. The staff provided should also maintain secrecy and discipline in the premises of Institute.

5. The service staff provided should be capable of reading and writing Hindi and English with a technical qualification of required for the work.

6. The contractor shall keep a complaint register with his supervisor, and it shall be open to verification by the Authorized Officer of CIRB for the purpose. All complaints should be immediately attended to by the Agency.

7. Uniform with colour specifications and pattern approved by ICAR should be supplied by the contractor to the workers at his own cost and it should be ensured that the working staff etc., are in proper uniform while on duty.

8. The agreement is terminable with one month notice on either Side.

9. The contractor shall not sublet the work without prior written permission of the Institute.

10. The contractor or his workers shall not misuse the premises allotted to them for any purpose other than for which the contract is awarded.

11. The selected agency shall provide the necessary personnel for at the CIRB as per labour acts prevalent in State of Haryana. The agency shall employ good and reliable persons with robust health of age group of 18 to 45 years. In case any of the personnel so provided is not found suitable by the Institute, the Institute shall have the right to ask for his replacement without giving any reason thereof and the agency shall on receipt of a written communication will have to replace such persons immediately.

12. The persons so provided by the agency under this contract will not be the employee of the Council and there will be no employer-employee relationship between the Council/Institute and the person so engaged by the contractor in the aforesaid services.

13. Payment for service contract will be made monthly upon submission of pre-receipted bill.

14. After physical inspection of the site, a very detailed assessment/requirements of personnel for providing allied services at the ICAR-CIRB shall have to be furnished alongwith the tender. However, the tenders should indicate only the lump-sum amount in respect of all the services covered under this contract. No request for alteration in the rates once quoted will be permitted within one year.

15. The rates to be quoted should include cost of each and every item including transportation cost, manpower cost and taxes etc. The ICAR-CIRB shall not bear any extra charge on any account whatsoever i.e. EPF contribution, Uniform, Liversies, OTA etc.

16. The contractor will discharge all his legal obligations in respect of the workers/supervisors to be employed/deployed by him for the execution of the work in respect of their wages and service conditions and shall also comply with all the rules and regulations and provisions of law in force that may be applicable to them from time to time. The contractor shall indemnify and keep indemnified the Council/Institute from any claims, loss or damages that may be caused to it on account of any failure to comply with the obligations under various laws. In case of any dispute, the decision of Director, CIRB, Hisar shall be final and binding on the contractor.

17. Income Tax will be deducted from the payments due for the work done as per rule.

18. They should not leave their duty points unless and until the reliever comes for duties, supervisor will maintain all the registers, which are kept at concerned Section.

19. Changing of Supervisor/Staff should be intimated to the Director/Administrative Officer.
20. The Contractor must employ adult labour only. Employment of child labour may lead to the termination of the Contract.

21. The contract is subject to the condition that the Quotee/tenderer will comply with all the laws and acts of Central Govt./State Govt. relating to this contract made applicable from time to time.

21(a) The firm/agency shall disburse the wages to its staff deployed under this contract every month through ECS or by cheque in the presence of the representative(s) of the Institute.

21(b) The Contractor/Agency shall be responsible for all injury/accident, if any, to person(s) employed by him while on duty. It is desirable that all such employees are covered under on Insurance cover.

21(c) The duration of the job contract shall be one year, extendable by another one year subject to satisfactory services and on the same rates & terms and conditions. In case the services are not found to be satisfactory, the contract shall be terminated even before expiry of the contract by giving notice of not less than one month to this effect.

22. Risk Clause: Institute reserves the right to discontinue the service at any time, if the services are found unsatisfactory by giving a show-cause to be replied within a week and also has the right to award the contract to any other agency at the risk and cost of current agency and excess expenditure incurred on account of this can be recovered from S.D. or pending bills or by rising a separate claim.

23. Monthly consolidated charges for job/work contract for providing services at ICAR-CIRB, Hisar is as per terms and conditions specified and scope of work as per in the tender document including all the taxes viz. Service Tax and other taxes as applicable will be paid to the firm by the ICAR-CIRB. The firm will raise a bill of this amount on 1st working day of every month and the payment released by the ICAR-CIRB in the form of crossed cheque payment to the firm subject to satisfactory performance/delivery of contracted job/work/services. Copies of documents such as deposit challan alongwith list of persons showing deposit of ESIC, EPF with the concerned agencies are also to be deposited with the bill.

24. That the firm agrees to discharges all their legal obligations in respect of their workers in respect of their wages and services conditions and shall also comply with all the rules and regulations and provisions of law in force that may be applicable to them from time to time, viz; obligations under Contract Labour (Regulation & Abolition) Act, 1970, Workmen's Compensation Act, 1943, E.P.F., E.S.I. & M.P. Act, 1947 etc. Firm agrees to indemnify and keep indemnified ICAR-CIRB on account of any failure to comply with the obligations under various laws or damage to ICAR-CIRB due to ads/omissions of Firm.

25. Contractor has to pay the labourer employed by him at least the minimum wages of Agriculture sector for Area 'C' as defined and amended by the Ministry of Labour and Employment from time to time. Financial bids of the bidder will be cancelled, if he has not quoted at least the minimum applicable rates in the BoQ which includes the monthly wages, EPF contribution, GST wherever applicable, ESIC or any other applicable tax etc. as specified by the Government of India.

26. Contract will be awarded to a single contractor who has quoted the lowest rates after total of all the items provided he has quoted at least the minimum applicable rates individually for each item/work.

27. Contractors may note that services provided for Agriculture work are GST free and whereas for all other activities GST @ 18% is applicable.

LIQUIDATED DAMAGES CLAUSE:

1. An amount equivalent to two days of contract amount subject to a minimum of Rs. 500/- will be levied as liquidated damages per day, whenever and wherever it is found that the work is not up to the mark in any Section. It will be brought to the notice of the supervisory staff of the firm by CIRB and if no action is taken within one hour liquidated damages clause will be invoked.

2. Any misconduct/misbehaviour on the part of the manpower deployed by the agency will not be tolerated and such person(s) will have to be replaced immediately.

The Director, CIRB reserves the right to reject any or all Tenders/quotations in whole or in part without assigning any reasons therefore. The decision of Director, CIRB shall be final and binding on the contractor/agency in respect of any clause covered under the Contract.

Signature of the Contractors or his authorized signatory with seal of the Agency/Firm
<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Specification</th>
<th>Yes/No</th>
<th>Page No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Tender acceptance letter.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>The contractor/agency must have a registration with the Contract Labour (Regulation and Abolition) Act, 1970. The contractor shall obtain the labour license under this act.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Employee ESI registration certificate issued by concerned local govt.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Employee EPF registration certificate issued by concerned local govt.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Service tax/GST registration certificate issued by concerned Govt.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Mandatory Form at Annexure-II</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Details of One year experience of the firm in the field of providing such services in Central govt. establishments/State Govt./ Autonomous bodies of Govt. of India/Corporations of Govt. of India/ reputed public or private organizations be enclosed in tabular form (Annexure-I), attached in the enclosed format with proof of satisfactorily services of at least two establishments.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Duly Certified copies of the satisfactory services of at least two establishments where the tenderer is providing the services for the last three years, to be attached.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Income Tax Return of last three years should be attached with the tender document.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature of the Firm with Full Address

The Bidder should upload the documents in the same series as mentioned above and should clearly mention the page number for each document.
**Instructions for Online Bid Submission:**

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: https://eprocure.gov.in/eprocure/app.

**REGISTRATION**

1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link “Online bidder Enrollment” on the CPP Portal which is free of charge.

2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.

6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

**SEARCHING FOR TENDER DOCUMENTS**

1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.
PREPARATION OF BIDS

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
6) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) Upon the successful and timely submission of bids (i.e. after clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

Tel : 0120-4200462, 0120-4001002.
Mobile : 91 8826246593
E-Mail : support-eproc[at]nic[dot]in